

# MINUTES

## Learning Disability Partnership Board Meeting

Date: Tuesday 28 January 2014

Time : 10.00am

Place : Youth Room, Livesey Children's Centre

### Attendees

Name	Title
Rosemary Molyneux	Community Engagement and wellbeing Manager
Gemma McMullan	Communications Officer
Angie Allen	Person who uses services
Nas Chaudhry	Business Support Officer
Stuart Sheridan	Service Transformation Manager
Councillor Shahabuddin Solkar	Councillor
Maggie Ecroyd	-
Mandy Crabtree	Service User
Justin Pritt	Service User
Yasmin Khalil	Bwd Carers Service
Jackie Clarkson	Team leader –Transport Team
Craig Baron	Passenger Transport Manger
Cheryl Stanford	Sustainable Travel Advisor
Karen Kerr	LCFT Community Nurse
Lori Homayan Jones	Parent/ carer
Rose Marsden	Service User
Janet Harrison	-
Tony Mills	My Step Up
Jennifer Hallsall	My Step Up
Alex Hallsall	My Step Up
Sonya Rustidge	Community Wellbeing co-ordinator
Dawn Cooper	Community Wellbeing Co-ordinator
Ibrahim Mayat	BwD
Catherine Bentley	-
Julie Foote	-
Karen Kerr	LCFT Community Nurse
Alison Westwood	Complex Case Manager
David Entwistle	-
Nicola Raynor	HR Consultant
Cathy Welch	Creative Support

Item No.	Item	Lead
1.	<p><b>Minutes from last meeting &amp; matters arising</b> Minutes from the last meeting were discussed and all agreed that they were an accurate record.</p> <p>Rosemary explained about using the traffic light cards so that one person could speak at a time.</p>	Rosemary Molyneux
	<p><b>Service Transformation Manager – LD and Complex Needs - Introduction</b></p> <p>Stuart Sheridan introduced himself to the group as the Service Transformation Manager for people with Learning Disabilities and Complex Needs. Stuart advised he is on a joint funded post with Council and the Clinical Commissioning Group (CCG) and is working with Health and NHS council, on how together they can re-design a lot of the services people with learning disabilities and their families use.</p> <p>Stuart will be looking at services and looking at what works well and what we can improve.</p> <p>Stuart spoke about the Winterbourne View Hospital and the bad things that happened to the people who lived there. We want to make sure that we have the right services in Blackburn with Darwen to help people when they are unwell and to help stop them from needing to go to hospital.</p> <p>We will invite Partnership Board to put forward opinions and good ideas and tell us what is for people and families who use services. We want to make sure everyone can get involved in helping to plan how we make things better.</p> <p>Rosemary explained that Councillor Solkar, a council member, will help with this process to make things better as he meets with other council members where BwD council decisions are made.</p> <p>Jennifer asked why Calderstones had been privatised.</p> <p>Stuart explained that Calderstones was not council owned but run by a Foundation Trust the board of governors controls how the trust develops.</p> <p>Tony Mills: What influence can the council have on services like this?</p> <p>Stuart explained that Hospitals( like Calderstones) are funded by Health – our CCG. The council and the CCG can work together to influence how they provide services.</p> <p>Stuart asked if the board wanted to learn more about decisions on how money is spent - the board agreed. Suggestion to discuss the local plan at a future meeting.</p> <p><b>Action: Nas to add to a future agenda</b></p>	<p>Stuart Sheridan</p> <p>Nas</p>

	<p>Stephen –what happens if money to improve services runs out?</p> <p>Stuart – we must make sure that this does not happen. It is part of my job to plan a budget and make sure that money is spent effectively.</p> <p>In order to achieve this we want to talk to people as much as possible; people who use services. This will help develop a plan together.</p> <p>Lori asked about Bridge House; a hub for people with Learning Disabilities, is this still running?</p> <p>Stuart –Yes it is still there, there is a lot of construction work happening at the moment to make the building better.</p> <p>Karen advised that we are doing a lot of work on it and going forward there will no longer be a multi-sensory room.</p>	
	<p><b>Public Transport</b></p> <p>Jackie Clarkson informed the group about public transport please see attached presentation for details:</p>  <p>Public Transport presentation.ppt</p> <p>Stephen asked about Now Cards he has been having problems getting one as it took a few years.</p> <p>Jackie – I do not know why it has taken so long. It is all processed online or by the Nowcard bureau in Preston. Eligibility is processed by the council Bdirect then administrated by Lancashire County Council</p> <p><b>Action: Jackie to send a link for the Now card for everyone</b></p> <p>Discussion followed on public transport.</p>	Jackie Clarkson
2.	<p><b>Exercise 1</b></p> <p>How important is it for you to leave your home?</p> <ol style="list-style-type: none"> <li>Where do you go?</li> <li>Why do you go?</li> </ol>  <p>Exercise 1.docx</p>	All
3.	<p><b>Community Transport</b></p> <p>Craig Baron led discussions on Community Transport. Community Transport is a door to door transport service for</p>	Craig Baron

people with statutory entitlement to concessionary travel through disability. It is also available for people over 60 who do not live on a bus route or have difficulty using public transport

Community Transport can take you to any destination and the booking system is operated through B Direct. To become a member you need to contact B Direct they will determine whether you meet the eligibility criteria and create your membership.

Craig advised that if wheelchairs are to be used on the vehicles they will be booked in for a risk assessment, which Craig will come out and complete.

Attached details for community transport:



CT Guide June  
2012.pdf

Mandy talked about her experience with welfare transport. Mandy uses the service four days a week and then on the fifth day she goes with her dad. She pays £8.00 for four days a week.

Justin gets welfare transport Monday-Tuesdays for work and then a taxi on Wednesday.

Angie –if you want to go further it is still £1.00 each way.

Craig advised that there are other Community Transport services in the Borough which operate at different rates and times but the Council charges a £1.00.

Welfare and Community Transport what is the difference? Welfare is when people are referred via social services, whereas community transport is available to anyone as long as they meet the essential criteria.

Community transport operates with 4 buses which run 7 days a week. Places are offered on a first come/ first served basis and if unable at the required time they will offer a different time. The first pickup is from 09:30 and the last pickup at 04:30 (March).

Do you still operate in the evening?

The last pickup is at 09:30pm unfortunately this part of the service is due to end in March 31st, Community Transport will then operate until 4:30pm. Craig advised that there are other Community Transport providers that operate in the evenings. 'Your support your choice' will advise. Stephen talked about his experience with bus services, people with learning difficulties are sometimes slow to take money out of pockets and sometimes drivers have an attitude about this. They try and hurry them up and not give them a chance. Jackie advised that this needs to be reported to the bus company concerned and the drivers are instructed to wait until everybody is seated before they set

	<p>off. It is a disciplinary offence.</p> <p>Lost property in buses or community transport was discussed, the group were advised if anything is lost it should be reported either to the bus company or to the call centre from where the travel arrangements were booked, quoting the date time and vehicle or bus number used if known.</p>	
4.	<p><b>Sustainable Travel Advisor</b> Cheryl provided details on the Connect Project Team which is all about promoting sustainable travel. Connect offers smarter choices around travel. It is about travelling the best way we can; using less car and more sustainable transport.</p> <p>Cheryl works with communities to try to help people get into work with regard to transport. People are provided with details and best routes to travel using varied methods of transport from bus, cycling, train travel or car share.</p> <p>Cheryl advised that sustainable travel does often help to maintain/ improve transport areas through the partnership work that it does. It has previously improved cycle routes and cycle lanes, and has also helped make Mill Hill rail station more pleasant, has helped make it safer by lighting, benching. Railway station improvements also include CCTV cameras, cycle storage, planters and artwork to make it more pleasant, safe and encouraging rail travel.</p> <p>Sustainable transport can help people with learning disabilities with public transport without carers, it cannot provide long term help, but can help for one day. It helps people find the best work routes and can help find available transport for interviews etc.</p> <p>Alison asked who we would need to speak with about carers on transport?</p> <p><b>Action: Jackie to make enquiries and get back to RM.</b></p> <p>Yasmin –ongoing issue for carers, Yasmin advised that she did write a letter about carers and transport but has not yet received a response; it seems to be a grey area.</p> <p>Cheryl advised that there are leaflets available with details on sustainable travel; unfortunately these are not available in an easy read format at present. More information can be found on the website <a href="http://www.bwdconnect.org.uk">www.bwdconnect.org.uk</a></p> <p>Sustainable transport through its partnership work also promotes walking -Beez Card application forms and refresh lunchtime walks are also available.</p>	<p>Cheryl Sandford</p> <p>Jackie Clarkson</p>
5.	<p><b>Exercise 2</b> What would make it easier for you to travel from one place to another place?</p>	All

	 Exercise 2.docx	
6.	<p><b>AOB</b></p> <p>The group was asked what they would like to talk about at the next six meetings, below are the suggestions that were put forward:</p> <ul style="list-style-type: none"> <li>• Personal budgets – mental health issues</li> <li>• Decisions on how money is spent. (Local plan).</li> <li>• Bridge house/ LD services –where are we at?</li> <li>• What is this group for and who should come? Professionals or people with learning disabilities?</li> <li>• Support to get a job</li> <li>• Advocacy/ voice for people with learning disabilities.</li> <li>• Educating community about people with learning disabilities.</li> <li>• Transitions</li> </ul>	
<b>LUNCH -12:15</b>		

Next Meeting: 28 May 2014